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Attorney Docket No. GB920000068US1

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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In re Patent Application of

Michele CRUDELE et al.

Serial No: 09/766,811

Filed: January 22, 2001

For: PREFERABLE MODES OF
SOFTWARE PACKAGE DEPLOYMENT

Examiner: Tuan A. VU

MAY 26 2004

Art Unit: 2124

CERTIFICATE OF SUBMISSION BY FACSIMILE

PTO FAX NUMBER: 703-872-9306

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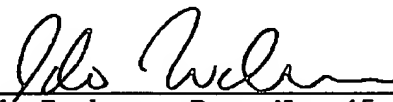
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Respectfully submitted,

Dated: May 26, 2004


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Art Unit: 2124

CHANGE OF CUSTOMER NUMBER


Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

Please associate the above-referenced application with Customer
Number 35060.

Respectfully submitted,

Dated: May 26, 2004


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